Release Notes: Atlas Chiropractic System Update
ver. 5.11

How do I know which version I am running?:

Check the title bar in your Atlas Software. The title bar displays the Atlas Chiropractic Software name, the Current Logged In Atlas User, the Current Logged in Windows (Computer) User and the current Program (P) and Database (D) version number.

What's New? Quick View:

Atlas

- **Confirms and Post-dated payments can be run as a scheduled automated background task**
- Health messages topic setup and scheduler called from the Health messages form
- Article topic setup and scheduler called from the Article screen
- Button added to process all postdated for OpenEdge payments (optionally include non-powerpay payments)
- Option added to keep selected pay type when processing with OpenEdge regardless of returned pay type
- ICAL files can be automatically emailed OR saved based on the option in System Settings>Communications
- Option to include all patient status when searching by phone
- Inventory items with no default charge can be added to plans with amounts set at the time of the transaction
- Warning added when loading Atlas if the cash date is not current (can be optionally suppressed)
- Provider setup forms simplified and separated by task
- Insurance Company setup forms simplified and separated by task
- Last four digits added to cash reports to assist when matching payments with CC processor receipts
- Option to print only selected range or all appointments when printing patient calendar

Online Booking

- Button added to resend the account verification email
- Timezone setting added to the online provider settings
- Rescheduling individual future appointments
- New patient prompt during signup with an option to only allow "New Patient" appointments (in Provider settings)

Flex

- Zoom in/out on Xrays
- Same as Last note button added when entering SOAP notes
- Articles now available from Flex
- Undo/Redo buttons added when entering SOAP notes
- Educational Video links added which can be emailed to patients
- Patient nickname support added to Flex
- SOAP notes can be backdated (including accompanying transaction, arrival, etc.)
- Full SOAP history displayed in separate blocks instead of a single block
- Disciplines accounted for when gathering SOAP history
- Microtics by patient or by provider added to VTC
- Documents displayed for a patient with the ability to view pdf documents
- Messaging from Flex to the front desk
- Access added to the following:
  - Weeks grid
  - Appointment ledger
  - Spine
  - Special visits
  - Care plan setup

What's Fixed? Quick View:

Atlas

- New patients uploaded even if primary provider not using online booking to allow for multiple providers
- Support for network paths when emailing images in templates
- Clicking undo when editing images will roll back changes one by one until the last saved change is reached
- Default template added for BoomSMS confirms
- CHAS & VTC sections separated into different tabs on the system settings screen for clarity
- MPI report groups claims by month on separate pages
- Service code field expanded on printed HCFA forms
- Save the date of the last superbill when printing from a patient's statement screen
- When separating claims for 5010 due to differing ref#, ensure clm/amt lines for each reflect only the current group
- Error occuring with the auto-charge on manual arrival corrected
- Clicking save on patient diag screen when no patient diagnosis remain no longer produces an error
- Deleted diagnosis removed from Care report
- Sticky notes position saved
- Ability to inactivate articles restored
- Subtotal of powerpay payments added to cash summary report
- When adding family members, prompt user rather than automatically adding to an existing family plan
- Heading added above future appointments listed optionally at the bottom of the receipt
- Subjective question generation updated for efficiency
- Additional logging for emails sent through Atlas
- Order label when adding new insurance files to patients correctly states order before saving
- Support added to allow commas in paths for email attachments
- Clinic's prov/state used as the default when syncing patients from intake forms
- Refresh form after loading subjective question to prevent typing issues with text question types
- Care schedule reviewed for accuracy and efficiency

Online Booking

- Removing appointment type restrictions for bands update the online booking schedule
- Check added for midday breaks when determining available time slots for appointment type
- Book now button disabled after clicking to prevent accidental duplication
- When booking appointments, available types listed alphabetically
- Clicking the emailed patient setup link after creating an account loads the login page
- Updated help page

Flex

- Corrected display of pdf to prevent the bottom from being cut off
- Posting walk-in appointments no longer creates a blank appointment
- Exams now load on the current tab instead of opening a new tab
- After loading default SOAP note, subsequent entries are added at the end of the current note
- Clear button changed to Cancel for clarity
- Menu no longer visible when Patient Queue is displayed
- The keyboard should not appear when using buttons to generate a SOAP note
- Flex buttons updated to allow for provider name tokens in Flex
- Flex no longer displays deleted SOAP notes
- Additional support for plan transactions to ensure plans will end as required when posting from Flex

Atlas Automator

No more forgetting to send confirms or worrying about postdated payments due over the weekend. These tasks can now be automated to free up time in the office while ensuring consistent timely running.   To set up the automation of a task, check the task and set the start time. It is recommended to enter the time the backup runs as well as the usual length of time the backup runs for. This helps Atlas avoid scheduling tasks at times when backups are being run.

Background Task Schedule

Background tasks run on the local computer and require the computer and the server to remain powered on. If you have an online backup service, choose times when your backup is NOT running.

Backups

What time does your online backup start?   3:34 AM   Clear

For how many minutes does your backup run?   180

☑ **Confirms**   Details

What time should confirms go out each day?   1:38 PM   Clear

☑ **Postdated Payments**   Details

What time should Postdated payments process each day?   1:33 PM   Clear

Save

eXit

After running, the automated task will notify the front desk of completion and make available any error reports.

08/26/19 02:29 PM	,	2 postdated payments processed successfully	Report
08/26/19 02:29 PM	,	1 out of 2 confirm emails failed to send	Report

Reports can be viewed or printed at any time under **Reports> Clinic Reports> Automator Reports.**
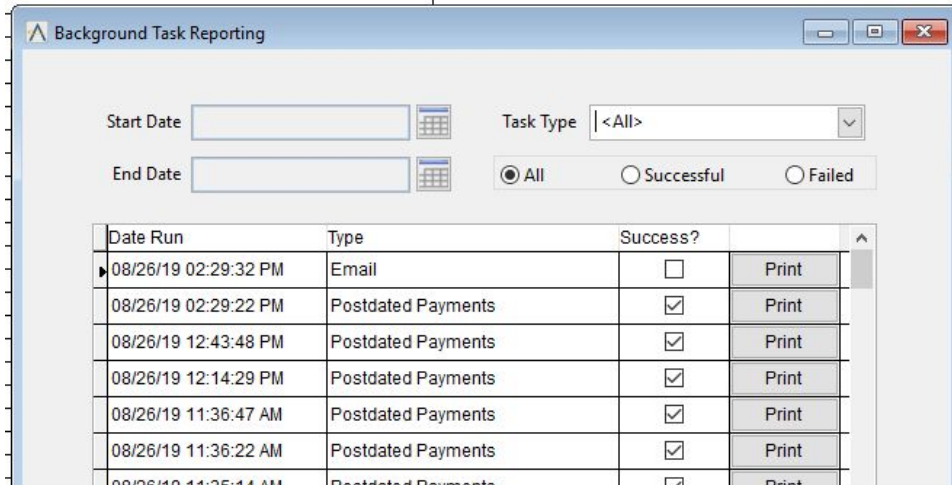
Browsers:

If changes to Flex or Online booking are not appearing in your browser, please clear the cache using the instructions below:

On iPad (Safari)
Open Settings and scroll down to the fifth group of options (with mail at the top). Tap Safari.
Scroll down to a line saying "Clear History and Website Data" and tap it.

On Android (Chrome)
Open menu in the top right
Select 'Settings'
Under Advanced, select Privacy
Clear Browsing Data
Make sure the 'Cached images and files' option is selected (other options can be unselected)
Clear Data

Customer Support:

Atlas Support personnel are trained specifically on the Atlas Chiropractic Software. On occasion, they are able to assist with general computer support (networking, antivirus, and configuration). Atlas recommends that issues outside of the scope of Atlas Support be directed to the appropriate Support professional. A qualified, onsite IT technician can provide you with the most accurate information to resolve your Technical Issues. Atlas Support may be able to assist your technician in resolving issues regarding your Operating System or System Maintenance, to help facilitate the proper function of Atlas.

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Support Contact Information:
Mon-Thur: 8am to 7:30pm EST Fri: 8am to 4:30pm EST
Phone: 1-866-76ATLAS (2-8527)
Fax: 1-226-315-1900
Email: support@atlaschirosys.com

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